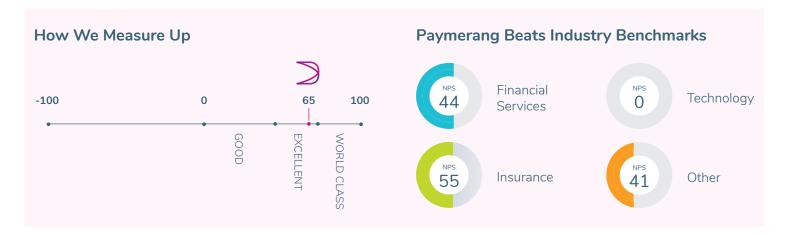


Paymerang's Net Promoter Score



What is a Net Promoter Score (NPS)?

NPS is a popular customer loyalty metric. A Net Promoter Score can range from -100 to +100 depending on how loyal and enthusiastic a company's customers are.



CUSTOMER COMMENTS

- We literally make money by outsourcing a significant portion of our disbursements. This enables us to stay lean and uncovers capacity for our finance team to work on other projects."
- Paymerang has excellent customer service and saves me huge amounts of time every week. The system is also very user friendly."

- Great customer service! While saving our organization money, vendors love not having to wait for their payment by mail."
- The system is so easy to use and getting reward dollars for processing payments with Paymerang is a great plus."



CUSTOMER COMMENTS

66	You have done what you promoted and the
	support has been great!"

- The customer service is superb. Everyone is friendly, helpful and I always get a quick response."
- Saves time and money. Paymerang does the work on establishing payment options for each vendor and all the follow-up on uncashed checks."
- It's been several years using Paymerang and we've had no problems. Our rebates have grown."

- Friendly to use and good customer service!"
- Easy way to pay bills and make money at the same time."
- I love the fact that there is ACH sign up.
 This is great for a lot of faculty, staff and coaches their reimbursements are deposited straight into their account."
- 66 Everyone I've contacted with any problem has been knowledgeable and their instructions have been easy to understand. My questions have always been answered on time both by e-mail and phone."

- We saved time and money by using Paymerang. There really are no cons."
- Love the customer service. They are all a areat team to work with."

Our customer survey was conducted on 2/27/17 with all our users. NPS industry data was collected from npsbenchmarks.com.